The new Sprinter.

Mercedes-Benz

Vans. Born to run.
Built for you.

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BUILT TO LEAD

Over one hundred years of leadership brought us to this. The new Sprinter is an innovative van, with a unique inspiration. It’s not about us—it’s about you. It’s the van you would build. Modular. Customizable. Scalable. With hundreds of variations and solutions so you can create a vehicle that’s ready to meet your needs today and tomorrow. It has the brawn to get the job done and the brains to keep you safe, connected, and cost-efficient along the way. Built for you. The new Sprinter. Built in the USA.

120 YEARS OF VAN INNOVATION

1896 - Benz company invents the motorized van, dubbed a “combination delivery vehicle.”
1929 - Introduction of the Mercedes-Benz L 1000 Express van.
1956 - Mercedes-Benz introduces the L 319 and reinvents the light truck segment.
1967 - Mercedes-Benz introduces the new large-capacity van, the L 408 D.
1977 - Mercedes-Benz launches a new light van line up, internally called the T 1.
1986 - Mercedes-Benz presents a new van range, internally called the T 2.
1995 - The first-generation Sprinter Van launches in Europe and wins “International Van of the Year.”
2006 - The second-generation Sprinter enters the European market.
2010 - The Mercedes-Benz Sprinter enters the US market.
2015 - The mid-size Mercedes-Benz Metris enters the US market.
2018 - The new Sprinter brings an entirely new concept to the large van segment.

MERCEDES-BENZ VANS COME TO THE US

Ground-breaking. Game-changing.
The new Sprinter is the latest chapter in the Sprinter success story. We took the segment leader in safety to the next level with active and passive technology such as Active Brake Assist, Traffic Sign Assist, ATTENTION ASSIST®, and the segment-exclusive Blind Spot Assist® with Rear Cross Traffic Alert. We refined the new Sprinter’s operating efficiency even more to keep your total cost of ownership low, and gave you more flexibility by adding a turbocharged gasoline engine with a Best-in-Class 9G-TRONIC 9-speed automatic transmission as standard equipment.*

The new Sprinter’s design evolution features a reshaped grille, fenders, and lights, plus a new rear window. The cabin area redefines comfort with ergonomic seats and a redesigned instrument cluster. The new Sprinter takes connectivity into the future with the MBUX (Mercedes-Benz User Experience) Multimedia System and advancements that include wireless internet access, Live Traffic Information, and the Mercedes-Benz Emergency Call System. To monitor your operation, the Mercedes PRO ecosystem will keep you in touch with your business like never before. The new Sprinter is where innovative mobility solutions meet classic Sprinter advantages—for your benefit.

*Gasoline engine not available on all models.
Built for you.
By people just like you.

The new Sprinter is built in the USA at our new factory in North Charleston, SC. It’s the result of a $500 million investment to construct a state-of-the-art facility worthy of manufacturing the most advanced van in the segment. The factory will feature the latest in intelligent production and world-renowned Mercedes-Benz quality control. And, we’ll also be building a stronger, smarter economy. The North Charleston factory will create up to 1,300 new job openings for skilled laborers. Our South Carolina plant is an investment in the new Sprinter. And just as importantly, it’s an investment in America.
FOR SAFETY

With safety, we’re ahead from every angle.

When we built The new Sprinter, we didn’t just aim to set a new benchmark for vans—we set out to make one of the safest vans on the road, period. To accomplish this lofty goal, we brought all of our legendary knowledge, research, and development to the task. Because in the end, when it comes to protecting you and your passengers from danger, no standard is too high.

NEW FEATURES

ACTIVE BRAKE ASSIST® This advanced system senses the likelihood of a collision with a vehicle ahead and sends both a visual and audible warning followed by initiating autonomous braking.

ACTIVE DISTANCE ASSIST DISTRONIC® This intelligent cruise control system senses traffic conditions and actively controls your speed to keep you at a safe distance.

EXISTING FEATURES

CROSSWIND ASSIST® helps stabilize your van and boosts safety in strong, gusting crosswinds. This standard feature helps ensure that your vehicle remains in its lane at highway speeds.

WITH RESCUE ASSIST®, first responders to an accident can scan a QR code in a Mercedes-Benz Van to quickly see where batteries, airbags, and other structural elements are located in order to safely perform the rescue.

LOAD-ADAPTIVE ELECTRONIC STABILITY PROGRAM (ESP®) This dynamic handling system actively intervenes to help keep the van firmly under control and safe by automatically braking individual wheels and reducing engine power to help stabilize the vehicle if wheelspin, understeer, or oversteer is detected.

WITH HILL START ASSIST briefly stops the vehicle from rolling backward or forward, giving you an extra level of safety and confidence when making a hill start. Hill Start Assist maintains brake pressure for approximately two seconds, so you can remove your foot from the brake pedal without rolling.

DRIVER AND PASSENGER AIRBAGS® The driver and passenger front, thorax, and window airbags help protect you and your passengers in the event of a collision. Sprinter airbags shown are from Model/Year 2014.

HIGHBEAM ASSIST® adjusts the high- and low-beam headlamps automatically, allowing for continuous adaptation to the prevailing traffic situation. The system helps ensure better and earlier recognition of the course of the road.

ENHANCED EXISTING FEATURES

360° CAMERA® When the Reverse gear is selected, this visual parking aid uses four digital cameras to generate various views of the vehicle’s surroundings and show them in real time on the multimedia display.

ATTENTION ASSIST® helps prevent drowsy driving by monitoring your driving patterns and providing an early warning in case fatigue is detected.

TRAFFIC SIGN ASSIST uses a camera to give drivers additional help with identifying speed restriction signs, No Passing Zones, and No Entry signs.

BLIND SPOT ASSIST® Blind Spot Assist now has Rear Cross Traffic Alert (RCTA) which employs automatic braking to avoid a collision with traffic crossing the vehicle’s path (e.g., vehicles or pedestrians) when reversing.

ACTIVE LANE KEEPING ASSIST® can provide you with visual and audible warnings if your van leaves its lane unintentionally. A camera in the windshield monitors the road ahead and helps detect when you may have veered away from lane markings.
Built to power your business.

Performance is about having the horsepower, torque, and hauling capabilities to handle whatever you have to do. The new Sprinter gives you that confidence, and the flexibility to choose between two drivetrains. For the first time, we’re offering turbocharged muscle and the convenience of gasoline in one package with a 4-cylinder turbocharged gasoline engine mated to an industry-leading 9G-TRONIC 9-speed automatic transmission as standard equipment.*

A 3.0L 6-cylinder turbo diesel engine† with a 7G-TRONIC Plus 7-speed automatic transmission is also available. If you don’t want bad weather or road conditions to stop you from getting to work, we’re the only manufacturer in the segment offering an optional 4x4 drivetrain with on-demand 4-wheel drive from the factory.

THE EFFICIENCY OF DIESEL. THE CONVENIENCE OF GAS. IT’S YOUR CHOICE.

3.0L 6-CYLINDER TURBO DIESEL†

**CONFIGURATION:**
DOHC

**INDUCTION SYSTEM:**
Common-Rail-Direct-Injection (CDI)

**BORE/STROKE:**
83.0 mm/92.0 mm

**HORSEPOWER @ RPM:**
188 hp @ 5,000 rpm

**TORQUE: lb-ft @ RPM:**
258 lb-ft @ 2,500–3,500 rpm

**TRANSMISSION:**
Automatic Transmission, 9G-TRONIC Plus

2.0L 4-CYLINDER TURBO GASOLINE

**CONFIGURATION:**
DOHC

**INDUCTION SYSTEM:**
Bosch injection (200 bar)

**BORE/STROKE:**
83.0 mm/92.0 mm

**HORSEPOWER @ RPM:**
188 hp @ 5,000 rpm

**TORQUE: lb-ft @ RPM:**
258 lb-ft @ 2,500–3,500 rpm

**TRANSMISSION:**
Automatic Transmission, 9G-TRONIC

*Gasoline engine not available on all models.

**From 2014 Mercedes-Benz Sprinter 3500 Cargo Review on Kelley Blue Book’s KBB.com. Kelley Blue Book is a registered trademark of Kelley Blue Book Co., Inc.

*...the tried-and-true 3.0 liter V6 turbo diesel...strong pulling power, good fuel economy, and proven longevity.*

— KELLEY BLUE BOOK’S KBB.COM

TORQUE: IT’S WHAT’S INSIDE THAT COUNTS.

Horsepower numbers are fine, but torque is what your van needs to get up to speed. What’s also important is the rpm at which the peak torque numbers come in. Notice how The new Sprinter’s peak torque comes in at 1,400 rpm—just above an idle. This means that you’ll be at peak torque quickly—and moving from a standing stop, efficiently.
Higher satisfaction. Lower cost of ownership.

When you’re looking at a commercial van, there are two cost factors to consider: the cost to buy it, and the cost to own it. The new Sprinter is designed to deliver cost effectiveness that lasts for years. Combine this with the van’s legendary durability, and The new Sprinter will keep your day-to-day costs down and your productivity up—ultimately helping your whole company run more smoothly.

In addition to lowering your total cost of ownership, The new Sprinter helps keep drivers efficient and productive with amenities such as:

- Ergonomic seats with lowered sides and lumbar supports
- Comfortable pedal position
- Elimination of display reflections in windscreen
- Optimized noise reduction
- Increased steering wheel adjustability for tall/short drivers
- Multiple rear-step variations

For the first time, The new Sprinter offers a turbocharged 4-cylinder gasoline engine with Direct Injection and 258 lb-ft of torque as standard equipment.*

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FOR CONNECTIVITY

3 BUNDLES FOR EVERY CONNECTIVITY NEED

OPTIMIZED ASSISTANCE

Services Included:
• Accident and Breakdown Management
• Emergency Call System
• Like Traffic Information
• Car-to-X Communication
• Software Updates
• Internet in the Car
• Maintenance and Repair Management
• Online Map Update
• Navigation Functions
• Multimedia Functions

EFFICIENT FLEET MANAGEMENT

Services Included:
• Remote Control
• Vehicle Supervision
• Eco Monitor
• Vehicle Operations
• Fleet Communications incl. Send2Car
• Digital Driver’s Log
• Digital Trip Management
• Theft Warning

DATA INTERFACE

Services Included:
• Vehicle Data Interface extended
• Vehicle Data Interface light

MERCEDES PRO CONNECT IS MADE UP OF THE FOLLOWING ELEMENTS

MERCEDES PRO CONNECT APP — the direct line to the driver.

The driver can now easily access valuable vehicle and job-related information.

VEHICLE MANAGEMENT TOOL — the control center.

The fleet manager’s customized hub of connectivity that provides a comprehensive overview of fleet resources—simplifying logistics and increasing productivity.

COMMUNICATION MODULE — standard in every new Sprinter.

This is the central point of contact that ensures the broadest range of connectivity, quickly transmitting data with the permanently installed 4G LTE SIM card.

BENEFITS AT A GLANCE

FOR THE BUSINESS OWNER
• Increase overall business efficiency
• Easy location of a stolen vehicle through the Vehicle Management Tool, which shows the vehicle’s current position
• Potential for a reduction in fuel consumption and therefore lower fuel costs

FOR THE DRIVER
• Effective assistance in case of an emergency
• Makes work easier as vehicle remote control also works when the vehicle key is not available
• More efficient working procedures as addresses can be directly adopted into the vehicle’s navigation system for faster arrival

FOR THE FLEET MANAGER
• Integration into multi-brand vehicle management systems
• Clear overview of the fleet as each vehicle’s information is clearly shown in the Vehicle Management Tool
• Trips can be planned more efficiently and at shorter notice as the fleet manager has all the current data available at a glance

Mercedes PRO connect is the first of several Mercedes PRO solutions. It works harder to make your job easier—intelligently connecting fleet managers, drivers, and vehicles to increase the efficiency and productivity of your company in the long run.

Mercedes PRO connect is standard on every new Sprinter.
More than a van — a mobile workspace.

Spend just a moment with its state-of-the-art infotainment system, and you’ll know that The new Sprinter was built for you. All the options and controls are placed in “functional islands” and logically incorporated into the overall design of The new Sprinter’s cabin, making every action smooth, intuitive, and economical. The results are fewer driver distractions and increased efficiency and productivity.

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**THE NEW SPRINTER INFOTAINMENT SYSTEM FEATURES:**

**LIVE TRAFFIC INFORMATION** provides traffic data in real time for more efficient traveling to and from work.

**THE INNOVATIVE MBUX (MERCEDES-BENZ USER EXPERIENCE)** delivers content from navigation to entertainment and includes optional LINGUATRONIC “Hey Mercedes” voice control and what3words, our geocoded map system.

**CHARGING OPTIONS** are strategically located on the dashboard and include USB-C ports, wireless, and 12V chargers.

**THE WIRELESS INTERNET ACCESS** is a highly stable connection that allows the use of mobile devices in the vehicle.

**7” AND 10.5” TOUCHSCREENS** For the first time, display screens that are activated via touch, voice control, or touch buttons on the steering wheel are available on The new Sprinter.

**SMARTPHONE INTEGRATION FOR APPLE CARPLAY® AND ANDROID™ AUTO** as well as Bluetooth™ capability are now available in The new Sprinter.

**MERCEDES-BENZ EMERGENCY CALL SYSTEM** sends out an automatic emergency call for faster arrival of rescue services.

**THE INNOVATIVE MBUX (MERCEDES-BENZ USER EXPERIENCE)** delivers content from navigation to entertainment and includes optional LINGUATRONIC “Hey Mercedes” voice control and what3words, our geocoded map system.
Thousands of configurations. Unlimited potential.

When we say The new Sprinter is built for you, we mean that literally.

Choose from thousands of features, configurations, and upfit solutions that give you the ability to build a van that’s ready to work for you now, and prepared to carry your business into the future. It’s the difference between a van that you merely drive and a van that is driven to help you succeed.
The new Sprinter Cargo Vans are available in 1500, 2500, 3500, 3500XD, and 4500 series.

Maximum effort.

Whatever your work demands are, The new Sprinter Cargo Van gives you the flexibility to create a configuration to meet your exact needs. To make sure we have what you’re looking for, we’ve added a 1500 and 4500 series to the lineup. The 1500 is a lighter-duty model that delivers big-time productivity. For serious hauling capability, the 4500 model will handle your heaviest jobs. There’s also a 2500, a 3500, and a 3500XD model. Whichever you choose, the service intervals of up to 20,000 miles for diesel and up to 15,000 miles for gasoline will keep your productivity high and your cost of ownership low.

Available on the Single tire models, this wheel arch covering’s square shape and flat top provide extra storage opportunities, as well as protection for the wheel arch.

The rear doors feature new hinges with self-locking mechanisms.

LED strip lighting improves cargo-loading vision.

New pallet bracing and tie-downs help when hauling cargo with unusual sizes and shapes.

The new Sprinter 4500 model sets a new benchmark for payload capacity of up to 6,735 lbs.

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New pallet bracing and tie-downs help when hauling cargo with unusual sizes and shapes.

The new Sprinter 4500 model sets a new benchmark for payload capacity of up to 6,735 lbs.

SPECIFICATIONS

THREE LENGTHS

<table>
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<th>Length</th>
<th>WB</th>
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<tr>
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<tr>
<td>274.3&quot;</td>
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<td>170&quot;</td>
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TWO ROOF HEIGHTS

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<th>Standard</th>
<th>High</th>
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<tr>
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<td>Max: 95.5&quot;</td>
</tr>
<tr>
<td>Height</td>
<td></td>
<td>Max: 109.1&quot;</td>
</tr>
<tr>
<td>97.9&quot;</td>
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<td></td>
</tr>
</tbody>
</table>

SPRINTER CARGO QUICK FACTS

- MAXIMUM PAYLOAD: 6,735 lbs.
- MAXIMUM CARGO VOLUME: 532.6 cu. ft.
- MAXIMUM TOWING CAPACITY: 7,500 lbs.
- MAXIMUM CARGO FLOOR LENGTH: TBD
- MAXIMUM CARGO FLOOR WIDTH: TBD
- MAXIMUM INTERIOR STANDING HEIGHT: TBD

ENGINES:
- 2.0L 4-cylinder turbo gasoline*
- 3.0L 6-cylinder turbo diesel

TRANSMISSIONS:
- 9G-TRONIC 9-speed Automatic Transmission
- 7G-TRONIC Plus 7-speed Automatic Transmission

*Gasoline engine not available on all models.

All measurements in inches. All width measurements include mirrors. See page 40 for a complete listing of models and specifications.
The new Sprinter Crew Vans are available in 2500, 3500, 3500XD, and 4500 series.

Carrying you forward.

Once again, we’ve created a van to fulfill a specific need. The new Sprinter Crew Van is the only factory crew configuration in its class. It seats up to five and still has room for material or cargo. To fulfill the need for power and the desire for the convenience of gasoline, a 4-cylinder turbocharged gasoline engine with a Best-in-Class 9G-TRONIC 9-speed automatic transmission is now standard equipment.* A V6 turbo diesel engine† with a 7G-TRONIC Plus 7-speed Automatic Transmission is also available.

In addition to seating for up to five people, the new Sprinter Crew Van features ample cargo space.

The removable 3-seat bench is covered in durable upholstery and gives your crew a roomy, safe, and comfortable ride.

SPECIFICATIONS

**ONE ROOF HEIGHT**

**HIGH ROOF**

Max: 95.5”

Max: 109.1”

**TWO LENGTHS**

233.5” (144” WB)

274.3” (170” WB)

**MAXIMUM PAYLOAD:** TBD

**MAXIMUM CARGO VOLUME:** 370.8 cu. ft.

**MAXIMUM TOWING CAPACITY:** TBD

**MAXIMUM CARGO FLOOR LENGTH:** TBD

**ENGINES:**

2.0L 4-cylinder turbo gasoline,*

3.0L 6-cylinder turbo diesel†

**MAXIMUM INTERIOR STANDING HEIGHT:** 76.7”

**TRANSMISSIONS:**

9G-TRONIC 9-speed Automatic Transmission,

7G-TRONIC Plus 7-speed Automatic Transmission

**SEATING CAPACITY:** Up to five

*Gasoline engine not available on all models.

All measurements in inches. All width measurements include mirrors. See page 41 for a complete listing of models and specifications.
The new Sprinter Passenger Vans are available in 1500 & 2500 series.

Seats 15. Stands alone.

Looking to carry more passengers? The new Sprinter accomplishes that in a big way with totally new seating for up to 15 people, and provides an experience every one of them will enjoy. USB-C ports can keep them connected, and the spacious rear storage area provides ample room for luggage. All the while, you’ll know that they’re protected by a level of safety only Mercedes-Benz can deliver.

SPRINTER PASSENGER QUICK FACTS

- Max: 114.2”
- 233.5” (144” WB)
- 274.3” (170” WB)
- 15-PASSENGER (170” WB)
- 12-PASSENGER (144” WB)
- MAXIMUM PAYLOAD: 3,441 lbs.
- MAXIMUM CARGO VOLUME: TBD
- MAXIMUM TOWING CAPACITY: 5,000 lbs.
- ENGINES: 2.0L 4-cylinder turbo gasoline, 3.0L 6-cylinder turbo diesel
- STANDARD FRONT + REAR A/C
- MAXIMUM INTERIOR STANDING HEIGHT: 75.5”
- SEATING CAPACITY: Up to 15

*Gasoline engine not available on all models.

All measurements in inches. All width measurements include mirrors. See page 45 for a complete listing of models and specifications.
Built for your future.

A successful future starts with a strong foundation. That’s exactly what The new Sprinter Cab Chassis/Cutaway gives you. From a box truck to a technologically advanced RV, its flat unobstructed frame rails let you design virtually anything you’d like. Motivation for your plans comes from the powerful and efficient V6 turbo diesel engine\(^1\) with a 7G-TRONIC Plus 7-speed automatic transmission.

Choose between the standard 3500XD model (GVWR of 11,030 lbs.) or the new 4500 model (GVWR of 12,125 lbs.) and build The new Sprinter Cab Chassis/Cutaway that works best for you.

The new Sprinter’s flat unobstructed frame rails are the perfect place to bring your vision of the ideal business vehicle to life.

SPRINTER CAB CHASSIS/CUTAWAY QUICK FACTS

- **Maximum Payload:** 7,430 lbs.
- **Engine:** 3.0L 6-cylinder turbo diesel\(^1\)
- **Transmission:** 7G-TRONIC Plus 7-speed Automatic Transmission

MAXIMUM TOWING CAPACITY\(^2\): 7,600 lbs.

SEATING CAPACITY: Up to three

All measurements in inches. All width measurements include mirrors. See page 46 for a complete listing of models and specifications.

The new Sprinter Cab Chassis/Cutaway Vans are available in 3500XD & 4500 series.
The new Sprinter 4x4 Vans are available in 2500 & 3500XD series.

Make your own roads.

Whether you’re on the job or off the main road, you can run up against situations you can’t control, like bad weather or rough terrain. You can try and avoid them, or meet them head-on with The new Sprinter on-demand 4-wheel drive option. The new Sprinter 4x4 features a higher wading depth, a low-range gear, and a standard V6 turbo diesel engine¹ that can power you through even the toughest conditions.

The Sprinter 4x4 option is available in select Cargo, Crew, or Passenger Van configurations.

### PASSENGER

**ONE ROOF HEIGHT**

**HIGH ROOF**

- Max: 117.6”
- 233.5” (144” WB)

### CREW

**ONE ROOF HEIGHT**

**HIGH ROOF**

- Max: 111.3”
- 233.5” (144” WB)
- 274.3” (170” WB)

### CARGO

**TWO ROOF HEIGHTS**

**STANDARD ROOF**

- Max: 100.1”
- 233.5” (144” WB)
- 274.3” (170” WB)

**HIGH ROOF**

- Max: 111.3”
- 290” (170” EXT. WB)

All measurements in inches. All width measurements include mirrors. A complete listing of models and specifications begins on page 40.

³ Turbo diesel engine only available in Canada.
Get your concept up and running.

You have a concept in mind—let a Mercedes-Benz Vans MasterUpfitter build it for you. Our job is to manufacture a van that is ready to fit your ultimate conversion needs. With the Best-in-Class cargo volume of the Sprinter, and the impressive 7,430 lbs. of payload of the Sprinter 4500 Cab Chassis/Cutaway, each Mercedes-Benz Van is a blank canvas on which you can create a design to meet your specific needs. Whether you are in need of a simple work van interior, a mobile veterinarian clinic, or the ultimate RV, Mercedes-Benz Vans is making you mobile and taking your business to new places.

Qualified Upfitters adhere to the Upfitting Guidelines to become part of the Mercedes-Benz Vans MasterUpfitter network. These masters of their trade are committed to the highest engineering standards and levels of customer satisfaction. Working with a MasterUpfitter gives you the flexibility to be creative and the assurance that Mercedes-Benz Vans is here to support your needs. Find your MasterUpfitter today.

Your one stop for productivity.

You’re the expert in your trade, and your van is the tool with which to get the job done. MasterSolutions™ allows you to quickly configure your van and order directly via your Mercedes-Benz Vans dealer to get you exactly the van you want right when you need it, so you can concentrate on finishing the job.

Build your van now or get inspired by visiting the MasterSolutions™ Configurator.

MasterSolutions™ providers Auto Truck, Knapheide, and TransitWorks bring you a portfolio of turnkey solutions for your specific line of business—HVAC, Plumbing, Electrical, Telecommunication, Contracting, Delivery, Refrigeration, Food Services, and People Moving—all at a preferred price. These preconfigured solutions from industry-leading manufacturers are customized to fit your Mercedes-Benz Van. The ordering process is streamlined, and installation is simple: all MasterSolutions™ can be fitted directly as Ship-Thru, right next to our factory in South Carolina, which saves you time and ensures seamless integration, quick delivery, and consistent quality.

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Your one stop for productivity.

You’re the expert in your trade, and your van is the tool with which to get the job done. MasterSolutions™ allows you to quickly configure your van and order directly via your Mercedes-Benz Vans dealer to get you exactly the van you want right when you need it, so you can concentrate on finishing the job.

Build your van now or get inspired by visiting the MasterSolutions™ Configurator.

MasterSolutions™ providers Auto Truck, Knapheide, and TransitWorks bring you a portfolio of turnkey solutions for your specific line of business—HVAC, Plumbing, Electrical, Telecommunication, Contracting, Delivery, Refrigeration, Food Services, and People Moving—all at a preferred price. These preconfigured solutions from industry-leading manufacturers are customized to fit your Mercedes-Benz Van. The ordering process is streamlined, and installation is simple: all MasterSolutions™ can be fitted directly as Ship-Thru, right next to our factory in South Carolina, which saves you time and ensures seamless integration, quick delivery, and consistent quality.
FINANCE SOLUTIONS

VanCARE is a promise to our customers to deliver genuine parts, superior service, and unparalleled commitment to getting you back on the road as quickly as possible. We know that for you, it isn’t a van — it’s a tool you need to make a living. We have your back.

ROADSIDE ASSISTANCE
All Mercedes-Benz Vans come standard with our 24-hour Roadside Assistance Program and expert advice 24/7 through the Mercedes-Benz Customer Assistance Center, providing you with peace of mind and help when you need it most.

ServiceCARE — Service solutions built for you
Whether it’s a maintenance service, unexpected warranty work, or now a wear and tear repair, our ServiceCARE products are customized solutions for you. You can now focus on your business with your vehicles always in top shape, minimizing your uptime and maximizing your financial cost control.

Finance solutions.
Through Mercedes-Benz Financial Services, we offer a variety of financing products and solutions with flexible benefits tailored specifically to meet the needs of your business.

For more information, visit www.mbvans.com/sprinter/shopping-tools/finance-solutions

RETAIL LOAN
These simple-interest, fixed-payment packages lock in interest rates and can include van and upfit equipment, as well as aftermarket products, in one contract.

FMV LEASE
A closed-end lease agreement is also known as a “walkaway lease,” since the lessee can simply turn in the vehicle and walk away at lease maturity after meeting all contractual obligations, subject to certain return conditions and mileage restrictions.

TRAC LEASE
A Terminal Rental Adjustment Clause (TRAC) lease doesn’t require any acquisition fee, up-front payment, or excess mileage charges, and lease payments may be expensed against income. Owners are responsible for the residual value of the vehicle.

We have your back.

Extended Limited Warranty (ELW)
The Extended Limited Warranty product offers you greater coverage for mechanical, electrical, and electronic components. It protects you against unforeseen repair costs, and without any deductibles, you get the benefit of predictable and attractive conditions.

Complete
The all-inclusive service package
If you require comprehensive additional protection for your van, look no further than our Complete product. This package covers all workshop work, including wear and tear repairs. The vehicle is ready for action when you need it, and you keep costs safely under control.

Term
3 years / 60k / 3 services
4 years / 80k / 4 services
5 years / 100k / 5 services

Term
5 years / 100,000 miles
6 years / 120,000 miles
7 years / 140,000 miles

Maintenance (PPM)
Keeping your van in top shape
Regular and accurate checking of the most important vehicle parts and functions ensures that your van continues to deliver outstanding performance and reliability. Maintenance prevents unnecessary repair costs and keeps downtime minimal.

Term
2 services / 3 years
4 services / 5 years
6 services / 7 years
### Powertrains

<table>
<thead>
<tr>
<th>Engine</th>
<th>Gasoline engine only</th>
<th>Diesel engine only</th>
<th>Gasoline and Diesel engines</th>
</tr>
</thead>
<tbody>
<tr>
<td>2.0L 4-Cylinder Turbo Gasoline</td>
<td>2.0L 4-Cylinder Turbo Gasoline</td>
<td>3.0L V6 Turbo Diesel</td>
<td>3.0L V6 Turbo Diesel</td>
</tr>
<tr>
<td>Configuration</td>
<td>DOHC</td>
<td>DOHC</td>
<td>Pre-installation PSM</td>
</tr>
<tr>
<td>Fuel injection</td>
<td>Direct</td>
<td>Direct</td>
<td>Pre-siting for Trailer Hitch</td>
</tr>
<tr>
<td>Induction system</td>
<td>Bosch Injection</td>
<td>Common-Rail/DOHC</td>
<td>Exhaust Straight to Rear</td>
</tr>
<tr>
<td>Cylinders</td>
<td>4</td>
<td>6</td>
<td>Pre-installation for Switch Panel (not available on 4x4)</td>
</tr>
<tr>
<td>Cylinder heads</td>
<td>TBD</td>
<td>TBD</td>
<td>Pre-installation for Switch Panel (not available on 4x4)</td>
</tr>
<tr>
<td>Block material</td>
<td>TBD</td>
<td>Aluminum</td>
<td>Pre-installation for Switch Panel (not available on 4x4)</td>
</tr>
<tr>
<td>Compression ratio</td>
<td>9.8:1</td>
<td>18:1</td>
<td>Pre-installation for Switch Panel (not available on 4x4)</td>
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<tr>
<td>Transmission</td>
<td>9G-TRONIC 9-Speed Automatic Transmission</td>
<td>7G-TRONIC Plus 7-Speed Automatic Transmission</td>
<td>7G-TRONIC Plus 7-Speed Automatic Transmission</td>
</tr>
<tr>
<td>Horsepower @ rpm</td>
<td>188 hp @ 5,000 rpm</td>
<td>188 hp @ 3,800 rpm</td>
<td>Pre-installation for Switch Panel (not available on 4x4)</td>
</tr>
<tr>
<td>Torque lb-ft @ rpm</td>
<td>258 lb-ft @ 2,500–3,500 rpm</td>
<td>325 lb-ft @ 1,400–2,400 rpm</td>
<td>Pre-installation for Switch Panel (not available on 4x4)</td>
</tr>
<tr>
<td>Recommended fuel</td>
<td>Regular 87 Octane B5 Diesel</td>
<td>Regular 87 Octane B5 Diesel</td>
<td>Regular 87 Octane B5 Diesel</td>
</tr>
<tr>
<td>Fuel tank capacity</td>
<td>22 gal</td>
<td>24.5 gal</td>
<td>Pre-installation for Switch Panel (not available on 4x4)</td>
</tr>
</tbody>
</table>

### Standard Features

#### Mechanical

- Engine: 2.0L 4-Cylinder Turbo Gasoline
- Engine: 3.0L V6 Turbo Diesel
- Body Builder Connector
- Pre-installation PSM
- 9G-TRONIC 9-Speed Automatic Transmission
- 7G-TRONIC Plus 7-Speed Automatic Transmission
- Alternator 14V/220A
- 3rd Generation SCR Emission Control System
- ULEV/SULEV Emissions
- Service Interval: Up to 15,000 miles
- Dual-Circuit 4-Wheel Disc Brakes
- Adjustable Driver Seat
- Adjustable Steering Wheel (Angle)
- Lockable Storage Compartment Above Windshield
- Front and Rear Mudflaps
- Adjustable Front Passenger Seat
- Air Conditioning, Front
- Outside Temperature Gauge
- Rear Doors Opening to Side Wall (Optional on 144” & 170” models)
- Amenity for Driver’s Seat
- Communication Module (LTE) for Urgent Services
- Shelf Above Windshield
- Red Diesel Filler Cap (Diesel only)
- Amenity for Front Passenger Seat
- Cupholder, Front
- Speedometer, mph
- Fabric, Maturn Black
- Windshield with Filter Band
- Heater, Auxiliary Electric Hot Air
- Jack, Hydraulic
- Storage Compartment Underneath Cockpit
- Keyless Start
- USB-C Socket, 5V
- All Season Tires
- 4-Wheel Anti-Lock Braking System (ABS)
- Emergency Cell System
- Load-Adaptive Electronic Stability Program (ESP®)
- Unspecified Tire Brand
- Airbag, Driver/Passenger Front
- Headlight Assistant
- Seat Belt Reminder, Driver/Passenger
- Crosswinds Assist®
- Brakepad Management
- Hill Start Assist
- Crosswinds Assist®
- Crosswind Assist®
- HOLD Function

#### Safety & Security

- Airbag, Driver/Passenger Front
- Headlight Assistant
- Seat Belt Reminder, Driver/Passenger
- Crosswinds Assist®
- Brakepad Management
- Hill Start Assist

### Sprinter Model Overview

<table>
<thead>
<tr>
<th>Body Length</th>
<th>Roof Heights</th>
<th>1500 Model</th>
<th>2500 Model</th>
<th>3500 Model</th>
<th>3500XD Model</th>
<th>4500 Model</th>
</tr>
</thead>
<tbody>
<tr>
<td>CARGO VAN</td>
<td>STANDARD (144”)</td>
<td>STANDARD</td>
<td>STANDARD</td>
<td>STANDARD</td>
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<tr>
<td>CREW VAN</td>
<td>STANDARD (144”)</td>
<td>STANDARD</td>
<td>STANDARD</td>
<td>STANDARD</td>
<td>STANDARD</td>
<td>STANDARD</td>
</tr>
<tr>
<td>PASSENGER VAN</td>
<td>STANDARD (144”)</td>
<td>STANDARD</td>
<td>STANDARD</td>
<td>STANDARD</td>
<td>STANDARD</td>
<td>STANDARD</td>
</tr>
<tr>
<td>CAB CHASSIS/CUTAWAY</td>
<td>STANDARD (144”)</td>
<td>STANDARD</td>
<td>STANDARD</td>
<td>STANDARD</td>
<td>STANDARD</td>
<td>STANDARD</td>
</tr>
</tbody>
</table>
### ADDITIONAL STANDARD FEATURES (CARGO)

**MECHANICAL**

- Automatic climate control X X X X X
- Cab roof vent (3500) X X
- Tire pressure monitoring lamp X X

**INTERIOR**

- Electrically heated windshield X X X X X
- Electrically operated side mirrors X X X X X

**SAFETY & SECURITY**

- Backup alarm X X X X X
- Emergency flashlight X X X X X
- Security alarm with interior motion sensor X X X X

**TIRES & WHEELS**

- 215/65 R 16 C SUPER-SINGLE-TIRES (Super Single) X X
- 285/65 R 16 C SUPER-SINGLE-TIRES (Super Single) X X

### MECHANICAL

- Electrically heated windshield X X X X X
- Electrically operated side mirrors X X X X X

### INTERIOR

- Electrically heated windshield X X X X X
- Electrically operated side mirrors X X X X X

### SAFETY & SECURITY

- Backup alarm X X X X X
- Emergency flashlight X X X X X
- Security alarm with interior motion sensor X X X X

### TIRES & WHEELS

- 215/65 R 16 C SUPER-SINGLE-TIRES (Super Single) X X
- 285/65 R 16 C SUPER-SINGLE-TIRES (Super Single) X X
## Sprinter Cargo

### Maximum Payload

<table>
<thead>
<tr>
<th>Cargo Volume</th>
<th>67.7&quot;</th>
<th>67.7&quot;</th>
<th>79.1&quot;</th>
<th>79.1&quot;</th>
<th>79.1&quot;</th>
<th>79.1&quot;</th>
<th>79.1&quot;</th>
<th>79.1&quot;</th>
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<th>79.1&quot;</th>
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### Maximum Available GCWR

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<tr>
<th>Cargo Volume</th>
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<th>20.9&quot;</th>
<th>20.9&quot;</th>
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<th>20.9&quot;</th>
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### Exterior

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<th>3500</th>
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<th>2500</th>
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<th>1500</th>
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### Cargo Capacity

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<tr>
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<tr>
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<tr>
<td>Width</td>
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<td>86.5&quot;</td>
<td>86.5&quot;</td>
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<td>86.5&quot;</td>
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<td>Height</td>
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</table>

### Maximum Capacity

<table>
<thead>
<tr>
<th>Cargo Volume</th>
<th>3,844 lbs</th>
<th>5,205 lbs</th>
<th>6,814 lbs</th>
<th>3,844 lbs</th>
<th>5,205 lbs</th>
<th>6,814 lbs</th>
<th>3,844 lbs</th>
<th>5,205 lbs</th>
<th>6,814 lbs</th>
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<tr>
<td>Description</td>
<td>Maximum payload</td>
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### Engine

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<th>Engine Type</th>
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<tbody>
<tr>
<td>Gas</td>
<td>-</td>
<td>-</td>
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</tr>
<tr>
<td>Diesel</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Gas/Diesel</td>
<td>-</td>
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</table>

### Tires

<table>
<thead>
<tr>
<th>Tires Type</th>
<th>1500</th>
<th>2500</th>
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</thead>
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<tr>
<td>Single</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Dual Rear Wheel</td>
<td>-</td>
<td>-</td>
<td>-</td>
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<tr>
<td>Super Single</td>
<td>-</td>
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### Technical Specifications

<table>
<thead>
<tr>
<th>Measurement</th>
<th>1500</th>
<th>2500</th>
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<td>Length</td>
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<td>Height</td>
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<td>70.4&quot;</td>
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</tbody>
</table>
### SPRINTER CREW

**TECHNICAL SPECIFICATIONS: 2500 & 3500**

<table>
<thead>
<tr>
<th>Feature</th>
<th>2500 53.1”</th>
<th>2500 38.5”</th>
<th>3500 48.4”</th>
<th>3500 38.5”</th>
<th>4500 53.1”</th>
<th>4500 38.5”</th>
<th>4500 53.1”</th>
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</thead>
<tbody>
<tr>
<td><strong>EXTERIOR</strong></td>
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<td>Height</td>
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<td>109.1”</td>
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<tr>
<td>Length</td>
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<td>223.5”</td>
<td>223.5”</td>
<td>223.5”</td>
<td>223.5”</td>
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<tr>
<td>Width (outboard revs)</td>
<td>83.8”</td>
<td>83.8”</td>
<td>83.8”</td>
<td>83.8”</td>
<td>83.8”</td>
<td>83.8”</td>
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<tr>
<td>Length</td>
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<td>223.5”</td>
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<tr>
<td>Width (outboard revs)</td>
<td>83.8”</td>
<td>83.8”</td>
<td>83.8”</td>
<td>83.8”</td>
<td>83.8”</td>
<td>83.8”</td>
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<tr>
<td><strong>INTERIOR</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Shoulder room (1st row)</td>
<td>67.4”</td>
<td>67.4”</td>
<td>67.4”</td>
<td>67.4”</td>
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<tr>
<td>Legroom (1st row)</td>
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</tr>
<tr>
<td>Cargo width between wheelhouses</td>
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<td>38.9”</td>
<td>38.9”</td>
<td>38.9”</td>
<td>38.9”</td>
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<tr>
<td>Cargo length, front (at belt)</td>
<td>TBD</td>
<td>TBD</td>
<td>TBD</td>
<td>TBD</td>
<td>TBD</td>
<td>TBD</td>
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<tr>
<td>Cargo length, front (at floor)</td>
<td>TBD</td>
<td>TBD</td>
<td>TBD</td>
<td>TBD</td>
<td>TBD</td>
<td>TBD</td>
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<tr>
<td>Turning radius (front tires)</td>
<td>38.9”</td>
<td>38.9”</td>
<td>38.9”</td>
<td>38.9”</td>
<td>38.9”</td>
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<tr>
<td><strong>INTERIOR</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Cargo height, maximum (behind last row of seats)</td>
<td>261.3 cu. ft.</td>
<td>261.3 cu. ft.</td>
<td>278.8 cu. ft.</td>
<td>278.8 cu. ft.</td>
<td>278.8 cu. ft.</td>
<td>278.8 cu. ft.</td>
<td>278.8 cu. ft.</td>
</tr>
<tr>
<td>Cargo volume</td>
<td>261.3 cu. ft.</td>
<td>261.3 cu. ft.</td>
<td>278.8 cu. ft.</td>
<td>278.8 cu. ft.</td>
<td>278.8 cu. ft.</td>
<td>278.8 cu. ft.</td>
<td>278.8 cu. ft.</td>
</tr>
<tr>
<td>Maximum floor width (with trim)</td>
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<td>TBD</td>
<td>TBD</td>
<td>TBD</td>
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<tr>
<td>Cargo height, maximum (behind last row of seats)</td>
<td>261.3 cu. ft.</td>
<td>261.3 cu. ft.</td>
<td>278.8 cu. ft.</td>
<td>278.8 cu. ft.</td>
<td>278.8 cu. ft.</td>
<td>278.8 cu. ft.</td>
<td>278.8 cu. ft.</td>
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<tr>
<td>Cargo width between wheelhouses</td>
<td>38.9”</td>
<td>38.9”</td>
<td>38.9”</td>
<td>38.9”</td>
<td>38.9”</td>
<td>38.9”</td>
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<tr>
<td>Cargo length, front (at belt)</td>
<td>TBD</td>
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<td>TBD</td>
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<tr>
<td>Cargo length, front (at floor)</td>
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<td>TBD</td>
<td>TBD</td>
<td>TBD</td>
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<tr>
<td>Turning radius (front tires)</td>
<td>38.9”</td>
<td>38.9”</td>
<td>38.9”</td>
<td>38.9”</td>
<td>38.9”</td>
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<td><strong>INTERIOR</strong></td>
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<td>Cargo length, front (at belt)</td>
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<tr>
<td>Cargo length, front (at floor)</td>
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<tr>
<td><strong>TECHNICAL SPECIFICATIONS: 3500XD &amp; 4500</strong></td>
<td></td>
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<tr>
<td>Engine</td>
<td>Diesel</td>
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<td>Height</td>
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<td>TBD</td>
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<tr>
<td>Width (outboard revs)</td>
<td>TBD</td>
<td>TBD</td>
<td>TBD</td>
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<td>TBD</td>
<td>TBD</td>
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<tr>
<td>Length (outboard revs)</td>
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<tr>
<td>Shoulder room (1st row)</td>
<td>TBD</td>
<td>TBD</td>
<td>TBD</td>
<td>TBD</td>
<td>TBD</td>
<td>TBD</td>
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<tr>
<td>Legroom (1st row)</td>
<td>TBD</td>
<td>TBD</td>
<td>TBD</td>
<td>TBD</td>
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<tr>
<td>Cargo width between wheelhouses</td>
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<td>TBD</td>
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</table>
### ADDITIONAL STANDARD FEATURES (PASSENGER)

<table>
<thead>
<tr>
<th>Feature</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Fabric, Caluma Black</td>
<td>Heated front passenger seat</td>
</tr>
<tr>
<td>• Deletion of Sprinter badge, left rear door</td>
<td>Fundamentally (CJ456) folding side door</td>
</tr>
<tr>
<td>• Painted metallic front &amp; rear bumper</td>
<td>Rear view camera (standard on 8-passenger models only)</td>
</tr>
<tr>
<td>• Deletion of &quot;model&quot; badge, right rear door</td>
<td>Opening limiter, electrically operated sliding door</td>
</tr>
<tr>
<td>• Rims painted Jet Black</td>
<td>Heated rear window(s) with washers/wipers</td>
</tr>
<tr>
<td>• Bumper step, rear, Grey</td>
<td>M+S winter tires</td>
</tr>
<tr>
<td>• Heated &amp; electrically adjustable exterior mirrors</td>
<td>Light-alloy wheels 6.5 J x 16</td>
</tr>
<tr>
<td>• Off road lights &amp; roof rails</td>
<td>Axle ratio 4.182 (standard on 1500 &amp; 2500 Gas Models)</td>
</tr>
</tbody>
</table>

### OPTIONS AVAILABLE (PASSENGER)

<table>
<thead>
<tr>
<th>Feature</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Luxury interior trim with USB-sockets</td>
<td>Wall-side armrest</td>
</tr>
<tr>
<td>• Four-seater bench in passenger compartment, fourth row***</td>
<td>Three-seater bench in passenger compartment, third row**</td>
</tr>
<tr>
<td>• Three-seater bench in passenger compartment, front row (pairing) included (8-passenger)</td>
<td>Anti-lock brakes (abs)</td>
</tr>
<tr>
<td>• Driver Convenience Package</td>
<td>Premium Plus Package</td>
</tr>
<tr>
<td>• Comfort Plus Package</td>
<td>Premium Package</td>
</tr>
<tr>
<td>• Comfort Package</td>
<td>Passenger Accessibility Package</td>
</tr>
<tr>
<td>• Acoustic Package</td>
<td>Electrically heated windshield</td>
</tr>
<tr>
<td>• Overhead storage slot, front center</td>
<td>1 15V socket</td>
</tr>
<tr>
<td>• 120V power outlet, rear compartment</td>
<td>Electrically folding exterior mirrors</td>
</tr>
<tr>
<td>• Optional 3-button keys</td>
<td>Optional 3-button keys</td>
</tr>
</tbody>
</table>

### MAXIMUM CAPABILITIES

<table>
<thead>
<tr>
<th>Feature</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Trailer brake (8-passenger)</td>
<td>1,941 lbs. 2,879 lbs.</td>
</tr>
<tr>
<td>• 8-passenger seat</td>
<td>3,307 lbs.</td>
</tr>
<tr>
<td>• 9-passenger seat</td>
<td>3,067 lbs.</td>
</tr>
<tr>
<td>• 10-passenger seat</td>
<td>2,941 lbs.</td>
</tr>
</tbody>
</table>
### EXTERIOR & INTERIOR

**Sprinter Cab Chassis/Cutaway**

- **Delayed availability.**

<table>
<thead>
<tr>
<th>Dimension</th>
<th>3500XD</th>
<th>4500</th>
</tr>
</thead>
<tbody>
<tr>
<td>Frame height, loaded</td>
<td>64.4&quot; 64.4&quot; 64.4&quot; 64.4&quot; 64.4&quot;</td>
<td></td>
</tr>
<tr>
<td>Top of frame to top of cab</td>
<td>99.4&quot; 99.4&quot; 99.4&quot; 99.4&quot; 99.4&quot;</td>
<td></td>
</tr>
<tr>
<td>Wheelbase (curb-to-curb)</td>
<td>45.3' 52.5' 52.5' 45.3' 52.5'</td>
<td></td>
</tr>
<tr>
<td>Wheelbase (axle to end of frame)</td>
<td>61.4&quot; 63.0&quot; 63.0&quot; 61.4&quot; 63.0&quot;</td>
<td></td>
</tr>
<tr>
<td>Front overhang</td>
<td>15.8&quot; 15.8&quot; 15.8&quot; 15.8&quot; 15.8&quot;</td>
<td></td>
</tr>
<tr>
<td>Rear track</td>
<td>95.5&quot; 95.5&quot; 95.5&quot; 95.5&quot; 95.5&quot;</td>
<td></td>
</tr>
<tr>
<td>Width – including mirrors</td>
<td>95.5&quot; 95.5&quot; 95.5&quot; 95.5&quot; 95.5&quot;</td>
<td></td>
</tr>
<tr>
<td>Width – excluding mirrors</td>
<td>79.5&quot; 79.5&quot; 79.5&quot; 79.5&quot; 79.5&quot;</td>
<td></td>
</tr>
<tr>
<td>Height</td>
<td>94.1&quot; 93.7&quot; 93.5&quot; 94.4&quot; 94.0&quot;</td>
<td></td>
</tr>
<tr>
<td>Length</td>
<td>EXTERIOR</td>
<td>MECHANICAL</td>
</tr>
<tr>
<td>Rows of seats</td>
<td>2–3 2–3 2–3 2–3 2–3</td>
<td>4x2 4x2 4x2 4x2 4x2</td>
</tr>
<tr>
<td>Engine</td>
<td>144&quot; 170&quot; 170&quot; 144&quot; 170&quot;</td>
<td></td>
</tr>
<tr>
<td>Wheelbase</td>
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**SPORT SEDAN SPECIFICATIONS: 2021 & 2022**

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<tr>
<th>Model</th>
<th>2021</th>
<th>2022</th>
<th>2021</th>
<th>2022</th>
<th>2021</th>
<th>2022</th>
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<tbody>
<tr>
<td><strong>EXTERIOR</strong></td>
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<tr>
<td><strong>INTERIOR</strong></td>
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</tbody>
</table>
| **TECHNICAL SPECIFICATIONS: 2021 & 2022**

### TECHNICAL SPECIFICATIONS: 2021 & 2022

**INTERIOR & EXTERIOR**

- **9147 - Arctic White**
- **9136 - Grey White**
- **7701 - Pebble Grey**
- **7160 - Stone Grey**
- **7708 - Silver Grey**
- **7326 - Graphite Grey**
- **5382 - Brilliant Blue**
- **5389 - Steel Blue**
- **5957 - Vandy Blue**
- **5524 - Black Blue**
- **0775 - Indium Silver**
- **7792 - Selenite Grey Metallic**
- **7755 - Tectonic Grey Metallic**
- **5890 - Casablue Blue Metallic**
- **9907 - Obsidian Black Metallic**
- **9940 - Jet Black**

**ACCESSORIES HIGHLIGHTS**

- All-season floor mats
- Loading roller (for basic carrier bars)
- Roof rack basic carrier
- Trailer hitch
- Wind deflectors for front windows, set
- Roof box
- Folding table (requires base module)
1. Active Brake Assist may not be sufficient to avoid an accident. It does not react to certain stationary objects, nor recognize or predict the curvature and/or lane layout of the road or every movement of vehicles ahead. It is the driver’s responsibility at all times to be attentive to traffic and road conditions, and to provide the steering, braking and other driving inputs necessary to retain control of the vehicle. Drivers are cautioned not to wait for the system’s alerts before braking, as that may not afford sufficient time and distance to brake safely. See Operator’s Manual for system’s operating speeds and additional information and warnings.

2. Driving while drowsy or distracted is dangerous and must be avoided. ATTENTION!** may be insufficient to alert a fatigued or distracted driver and cannot be relied on to avoid an accident or serious injury.

3. Blind Spot Assist is a warning system only, and may not be sufficient to avoid all accidents involving vehicles in your blind spot. The system’s effectiveness depends on the speed of approaching vehicles. It should not be used as a substitute for driver awareness and checking of surrounding traffic conditions. See Operator’s Manual for system’s operating speeds and additional information and warnings.

4. Rear Cross Traffic Alert is not a substitute for actively checking around the vehicle for any obstacles or people. It may not detect certain objects based on their size, path, proximity or speed and angle of approach, or due to sensor obstruction, and does not control steering angle. See Operator’s Manual for additional information, tips and warnings.

5. Active Distance Assist DISTRONIC™ is a substitute for active driving motivation. It does not adapt cruising speed in response to stationary objects, nor does it predict the curvature and lane layout of the road ahead or the movement of vehicles ahead. It is the driver’s responsibility at all times to be attentive to traffic and road conditions, and to provide the steering, braking and other driving inputs necessary to retain control of the vehicle. Drivers are cautioned not to wait for the system’s alerts before braking, as that may not afford sufficient time and distance to brake safely. Braking effectiveness also depends on proper brake maintenance, and tire and road conditions. See Operator’s Manual for system’s operating speeds and additional information and warnings.

6. Rearview camera does not audibly notify driver of nearby objects and is not a substitute for actively checking around the vehicle for any obstacles or people. Images displayed may be limited by camera field of view, weather, lighting conditions, and the presence of dirt, ice, or snow on the camera.

7. Crosswind Assist can engage automatically when sensing dangerous wind gusts at highway speeds exceeding 50 mph. Performance is limited by wind severity and available traction, which snow, ice, and other conditions can affect. Always drive carefully, consistent with conditions.

8. No system, regardless of how advanced, can overcome the laws of physics or correct careless driving. Please always wear your seat belt. Performance is limited by available traction, which snow, ice, and other conditions can affect. Always drive carefully, consistent with conditions. Best performance in snow is obtained with winter tires.

9. Warning: the forces of a deploying airbag can cause serious or fatal injuries to a child under 13. The safest waiting position for your child is in a rear seat, belted into an appropriate, properly installed child seat, or correctly wearing a seat belt if too large for a child seat. See Operator’s Manual for additional warnings and information on airbags, seat belts, and child seats.

10. Active Lane Keeping Assist may be insufficient to alert a fatigued or distracted driver of lane drift and cannot be relied on to avoid an accident or serious injury.

11. Requires the use of ultra-low-sulfur diesel fuel. Mercedes-Benz Sprinters are approved to use BS diesel fuel (approved diesel fuel with a maximum 5% biodiesel content). The only approved biodiesel content is one that meets ASTM D6751 specifications and has the oxidation stability necessary to prevent deposit/ corrosion-related damages to the system (min. 6h, proven by EN14112 method). Please see your service station for further information. If the BS biodiesel blend does not clearly indicate that it meets the above standards, please do not use it. The Mercedes-Benz Vans New Vehicle Limited Warranty does not cover damage caused by fuel standards not approved by Mercedes-Benz Vans.

12. Driver is responsible for monitoring fluid levels and tire pressure between service visits. See Maintenance Booklet for details.

13. MBUX is the 2018 ALG Residual Value Award winner in the Fullsize Commercial Van segment. ALG is the industry benchmark for residual values and depreciation data, www.alg.com.

14. Mercedes PRO is available for the Contiguous US, Hawaii, and Alaska with The new Sprinter (as from MY 19). Contact an authorized Mercedes-Benz Sprinter dealer for more information.

15. If you wish to use the Digital Driver’s Log for tax documentation, be sure to verify in advance whether the form and information provided meets the fiscal requirements of your local tax authority. It provides three categories in which to categorize journeys: business journey, private journey, or commute.

16. The available data can vary according to the vehicle model. The tire pressure can only be shown on certain model applications. Display of the Audit® level is only available in conjunction with the optional emissions control and only available with diesel models.

17. To safeguard the driver’s privacy, he/she can switch off the vehicle tracking function via the Mercedes PRO connect App when making private journeys or traveling to and from work.

18. Messages from all drivers are visible to the fleet manager. Using the Vehicle Management Tool, he/she can, in turn, contact any driver individually with a message. If the Sen2Car function is included in the subscription, a POI can be sent directly to the vehicle’s navigation system. The Vehicle Operations service is additionally required to send POIs directly from the Vehicle Management Tool.

19. If you wish to use the Digital Driver’s Log for your tax documentation, be sure to verify in advance whether the form and information provided meets the fiscal requirements of your local tax authority. It provides three categories in which to categorize journeys: business journey, private journey, or commute.

20. In order to prevent distracted driving, the use of the Mercedes PRO connect App is not permitted while operating a motor vehicle. If used while operating a motor vehicle, there is an increased risk of endangering oneself and others. Please follow your local laws and restrictions.

21. The Online Map Update service is only available in conjunction with the MBUX multimedia system with 7-inch touchscreen and navigation or the MBUX multimedia system with 10.25-inch touchscreen. The service must first be activated and the region for the map update selected in the Mercedes PRO Portal.

22. You can only use the Navigation Functions service in conjunction with the MBUX multimedia system with 7-inch touchscreen and navigation or the MBUX multimedia system with 10.25-inch touchscreen. Before use, some of the applications must first be activated via the Mercedes PRO Portal. For various functions [Internet Radio and Browser], additional data volume is necessary which can be purchased via the Internet in the Car service.

23. The Remote Control function via the Mercedes PRO connect App makes it possible for you to view the status of the doors and windows. The driver is also able to unlock the vehicle using a code via the Mercedes PRO connect App and also check the status of and operate the auxiliary heater. This function is only available in conjunction with an optional auxiliary heater (hot-water heater).

24. The available data can vary according to the vehicle model. The tire pressure can only be shown on certain model configurations. Display of the Audit® level is only available in conjunction with the optional emissions control and only available with diesel models.

25. The available data can vary according to the vehicle model. The tire pressure can only be shown on certain model applications. Display of the Audit® level is only available in conjunction with the optional emissions control and only available with diesel models.

26. Mercedes-Benz Vans Limited Warranty does not cover damage caused by fuel standards not approved by Mercedes-Benz Vans.

27. The Mercedes-Benz Vans Limited Warranty does not cover damage caused by fuel standards not approved by Mercedes-Benz Vans.

28. Before use, some of the applications must first be activated via the Mercedes PRO Portal. For various functions [Internet Radio and Browser], additional data volume is necessary which can be purchased via the Internet in the Car service.

29. The available data can vary according to the vehicle model. The tire pressure can only be shown on certain model applications. Display of the Audit® level is only available in conjunction with the optional emissions control and only available with diesel models.

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